

Claims Administration	Contract Year	Price 2020-21	Price 2021-22	Price 2022-23	Price 2023-24
T&E Adjuster Fee Rate	\$90/hr	\$92.50/hr	\$95/hr	\$97.50/hr	\$99/hr
Claims Processor Rate	\$75/hr	\$75/hr	\$75/hr	\$75/hr	\$75/hr
One Time Set up Fee	\$10,000	n/a	n/a	n/a	n/a
General Administration Services <ul style="list-style-type: none"> Banking Fees Trust Account Reconciliation 	\$10,000	\$10,500	\$11,000	\$11,500	\$12,000
Auto Expenses/mileage/meals	IRS rate	IRS rate	IRS rate	IRS rate	IRS rate
Transcription of recorded statements	included	included	included	included	Included
File set up fee	included	included	included	included	included
Index reports	Allocated file expense	Allocated file expense	Allocated file expense	Allocated file expense	Allocated file expense
MMSEA reporting fee	One time: \$150 \$250/year	\$250	\$250	\$250	\$250

Adjuster Travel expenses for Mediations, Settlement Conferences, trials, Subject to prior approval.	\$90/hr. travel expenses	\$93/hr. travel expenses	\$95/hr. travel expenses	\$95/hr. travel expenses	\$96/hr. travel expenses
Investigations: <ul style="list-style-type: none"> • Telephonic • Field 	covered in flat fee and time and expense	covered in flat fee and time and expense	covered in flat fee and time and expense	covered in flat fee and time and expense	covered in flat fee and time and expense
Third party subrogation fees	25%	25%	25%	25%	25%
Catastrophic Events	\$90/hr.	\$93/hr.	\$95/hr.	\$95/hr.	\$96/hr.
Conversion Fee (waived if client for 5 years, see above "Conversion Fees")	If George Hills is retained for five years, then we will absorb 100 percent of the conversion fee estimated to \$15,000. If George Hills is not retained for the full length of the proposed contract, then the City will be subject to a fee of 20 percent each year not retained.				