

MEETING DATE: 06/06/2011

AGENDA TITLE: Approval of the Medical Director's Contract Renewal 2011

ATTACHMENTS

	<u>Pages</u>
1. Department of Health Services County of Los Angeles Provider Agency Medical Director REFERENCE NO. 411	1 - 3

DEPARTMENT OF HEALTH SERVICES
COUNTY OF LOS ANGELES

SUBJECT: PROVIDER AGENCY MEDICAL DIRECTOR

REFERENCE NO. 411

PURPOSE: To describe the role and responsibilities of Medical Directors of approved Los Angeles County Emergency Medical Services (EMS) Provider Agencies.

DEFINITION:

Provider Agency Medical Director: A physician designated by an approved EMS Provider Agency to provide advice and coordinate the medical aspects of field care as defined by the Los Angeles County EMS Agency. The Medical Director must be:

1. Board certified by the American Board of Emergency Medicine.
2. Engaged in the clinical practice of emergency medicine.
3. Familiar with policies, procedures and protocols of the Los Angeles County EMS Agency, and
4. Attend an EMS system orientation provided by the EMS Agency and participate in a field care observation (ride along) with the sponsoring agency.
5. Attend at least 50% of Medical Council Meetings (recommended).

PRINCIPLE: Medical Directors enhance the quality of prehospital care by providing medical expertise in EMS.

ROLE AND RESPONSIBILITIES OF THE PROVIDER AGENCY MEDICAL DIRECTOR

- I. Medical Direction and Supervision of Patient Care
 - A. Advises the provider agency in planning and evaluating the delivery of prehospital medical care by EMTs and paramedics.
 - B. Reviews and approves the medical content of all EMS training performed by the provider agency and ensures compliance with continuing education requirements of the State and local EMS agency.
 - C. Reviews and approves the medical components of the provider agency's dispatch system.
 - D. Assists in the development of procedures to optimize patient care.
 - E. Reviews and recommends to the EMS Agency Medical Director any new medical monitoring devices under consideration and ensures compliance with State and local regulation.
 - F. Evaluates compliance with the legal documentation requirements of patient care.

EFFECTIVE: 02-01-1994
REVISED: 6-15-10
SUPERSEDES: 10-15-06

PAGE 1 OF 3

APPROVED:


Director, EMS Agency


Medical Director, EMS Agency

- G. Participates in direct observation of field responses as needed. Medical direction during a direct field observation may be provided by the Provider Agency Medical Director in lieu of the base hospital under the following conditions:
1. The Provider Agency Medical Director must be concurrently working as a base hospital physician in Los Angeles County.
 2. The EMTs, paramedics and Provider Agency Medical Director on scene must be currently employed by, or contracted with, the same provider agency.
 3. If base contact has already been established, the Provider Agency Medical Director may assume medical direction of patient care. The base hospital shall be informed that the Provider Agency Medical Director is on scene. They are not required to accompany the patient to the hospital.
 4. EMS personnel shall document the involvement of the Provider Agency Medical Director on the EMS Report Form. The Provider Agency Medical Director shall sign and record their California Physicians and Surgeons License number at the bottom of the EMS Report Form on any run at which they are present.
 5. The receiving hospital shall be notified of all patients whose field care is directed by a Provider Agency Medical Director.
- H. Participates as needed with appropriate EMS committees and the local medical community.
- I. Ensures provider agency compliance with controlled substance documentation requirements.
- II. Audit and Evaluation of Patient Care
- A. Assists the provider agency in the development and implementation of a continuous quality improvement program to ensure the provision of quality medical care. Provides recommendations for training and operational changes based on quality improvement results.
 - B. Evaluates the adherence of provider agency medical personnel to medical policies, procedures and protocols of the Los Angeles County EMS Agency.
 - C. Coordinates delivery and evaluation of patient care with base and receiving hospitals.
- III. Investigation of Medical Care Issues
- A. Reviews incidents with unusual or adverse patient outcomes, inadequate performance of EMS personnel, and complaints related to the delivery of medical care.

SUBJECT: PROVIDER AGENCY MEDICAL DIRECTOR

REFERENCE NO. 411

- B. Evaluates medical performance, gathers appropriate facts and, as needed, forwards those facts in writing to the Los Angeles County EMS Agency Medical Director.
- C. Ensures that appropriate actions are taken on cases with patient care issues with adverse outcomes, e.g., training, counseling, etc.

CROSS REFERENCE:

Prehospital Care Policy Manual:

Reference No. 701, Supply and Resupply of Designated EMS Provider Units/Vehicles

Reference No. 702, Controlled Drugs Carried on ALS Units

Reference No. 414, Registered Nurse/Respiratory Specialty Care Transport Provider

Reference No. 214, Base Hospital and Provider Agency Reporting Responsibilities

Reference No. 816, Physician at the Scene