

MEETING DATE: 05/29/07

AGENDA ITEM: Authorization to Purchase Alarm Tracking and Billing Software from Progressive Solutions Inc (PSI) to Support the Police Department's Alarm Tracking and Billing System.

ATTACHMENTS

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*Progressive Solutions Inc – Alarm Track Module
Client Reference Interview*

*Agency – City of Menlo Park, CA
Contact: Yvonne Gulley
Contact Phone: 650.330.6317
Date of Interview: May 8, 2007*

1. How long have you been using Alarm Track?

About 2 years.

2. What functionality of Alarm Track do you use?

Use the system for billing false alarms and tracking permit applications. There are no renewals. The permits do not expire.

3. Do you have an interface to your CAD system?

Yes, use the RIMS for CAD. There is an interface that is set up to download the false alarm dispatch records into the Alarm Track system. It is also configured to ignore the Fire alarm responses. It works great, just have to verify the entries which takes about 10 minutes.

4. Approximately how many alarm permits do you track?

2,000 active accounts

5. What is your invoicing cycle for alarm renewals?

N/A

6. What did your implementation involve? Was it completed within budget and on time?

Previously used Excel spreadsheets to track. This was very cumbersome.

7. Overall, what do you think about the Alarm Track product?

Really like it, much better than what was previously used. Really like how there is so much tracking available. When you speak to customers, you can easily place a note on the record, when you send out letters, you can always go back and review what was sent and when. It works really well.

8. How do you feel about support provided by the PSI staff? Could there be improvements?

They have provided very good tech support.

9. Is there any functionality you would like to see changed within the software?

No.

10. Given all you know about PSI and their products would you select them again?

Yes.

Progressive Solutions Inc – Alarm Track Module
Client Reference Interview

Agency – City of Palmdale, CA

Contact: Kathy Inman

Contact Phone: 661.267.5229

Date of Interview: May 3, 2007

- 1. How long have you been using Alarm Track?**
Since December 2006
- 2. What functionality of Alarm Track do you use?**
Use the application for billing and permit renewals
- 3. Do you have an interface to your CAD system?**
No. Los Angeles County dispatches for the City.
- 4. Approximately how many alarm permits do you track?**
About 7,000
- 5. What is your invoicing cycle for alarm renewals?**
Monthly renewals as they expire
- 6. What did your implementation involve? Was it completed within budget and on time?**
Previously we had an Access database to track the renewals. It did not have much functionality and made things very difficult. PSI converted all the historical data without any issues. We just had to verify the data. The project was completed on-time and within budget.
- 7. Overall, what do you think about the Alarm Track product?**
It is very easy to use.
- 8. How do you feel about support provided by the PSI staff? Could there be improvements?**
They provide excellent support. Can not think of anything to change.
- 9. Is there any functionality you would like to see changed within the software?**
No, can not think of anything.
- 10. Given all you know about PSI and their products would you select them again?**
YES!

Progressive Solutions Inc – Alarm Track Module
Client Reference Interview

Agency – City of San Marcos, CA
Contact: Shauna Vuoti
Contact Phone: 760.744.1050 x3101
Date of Interview: May 7, 2007

1. How long have you been using Alarm Track?

About 2 years.

2. What functionality of Alarm Track do you use?

Mainly use the system for billing false alarms and alarm permit applications. There are no renewals, the permits is active until information changes. The Finance department enters the payments.

3. Do you have an interface to your CAD system?

No. The County sends an e-mail daily of false alarms and those are then manually entered into the Alarm Track system. Average about 5-10 false alarms per day.

4. Approximately how many alarm permits do you track?

Unsure - - Again, no renewals, just complete the application.

5. What is your invoicing cycle for alarm renewals?

N/A

6. What did your implementation involve? Was it completed within budget and on time?

Previously this operation was outsourced, crime prevention decided to bring it in-house. An Access program was used to track the false alarms. PSI converted the data, there was an issue with the dates but that was resolved.

7. Overall, what do you think about the Alarm Track product?

Very good product, like the ease of use and ease of navigating to the functions you need to use.

8. How do you feel about support provided by the PSI staff? Could there be improvements?

Very good support, they get back to you very quickly whenever there is an issue. We have had them customize a lot of reports and letters. The invoices are also custom designed to our specifications. They have also customized a function for us to search by invoice number.

9. Is there any functionality you would like to see changed within the software?

No, not within the software. Would love to have interfaces to cash system to eliminate the double entry for payments.

10. Given all you know about PSI and their products would you select them again?

YES, they have been very responsive.

Progressive Solutions[®]

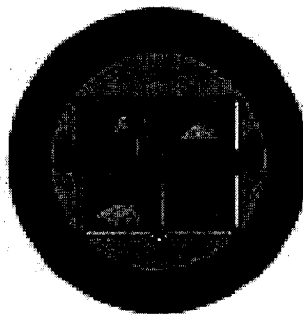
Proposal

for

**Alarm Permitting/Processing
Software and Services**

for the

City of Culver City



PROGRESSIVE SOLUTIONS[®]

Glenn R. Vodhanel

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PROGRESSIVE SOLUTIONS®

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June 22, 2006

Ms. Michele Williams, Systems Development Manager
City of Culver City
9770 Culver Blvd.
Culver City, CA 90232

Dear Ms. Williams,

Thank you for the opportunity to respond to your request for proposal. Please allow me to re-introduce our company and services.

The Company. *Progressive Solutions®*, a California corporation, located in the city of Brea, has assisted cities with their data processing needs since 1979. The Company currently has over twenty five cities and water districts (Utility Billing) as clients and offers several other software products.

Purpose. The Company's mission is to provide the finest software and support available anywhere. We are unique in the marketplace for three reasons:

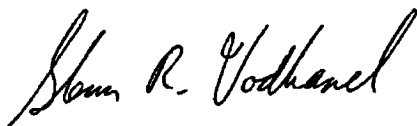
- commitment to service,
- close attention paid to our clients' needs and incorporation of client suggestions in software design and enhancements, and
- availability, for training and software modifications, of the experts who designed the software.

Software. The attached quote response includes specifications and feature information for *AlarmTrack™*, the premier windows based Alarm Permitting and False Alarm Billing system.

- *AlarmTrack™* operates on Windows® NT and Novell systems.
- In most cases, *AlarmTrack™* is flexible enough to adapt to your City's needs without the need for additional programming.
- We have an extensive audit trail coupled with simple and effective system security.
- PSI software support is only a phone call away. We provide quick response and knowledgeable support staff available to you from 8:00 AM through 5:00 PM.

In the following pages you will find brief descriptions of the system features that *Progressive Solutions®* has recognized as important in Alarm Processing systems. We will be pleased to provide you with any additional information needed in making your vendor selection.

Respectfully Submitted,



Glenn R. Vodhanel

A. Executive Summary

The City of Culver City wishes to obtain an alarm processing system that will allow the processing of billing for false alarm occurrences, processing delinquents, etc. for the tracking and management of the City's false alarms. Primary objectives are ease of use and access to data in the office and in the field. The system is flexible and can be configured to efficiently process permits, renewals and false alarms according to the City's requirements. The City currently has approximately 6000 records, processes an average of about 16 incidents per day and retains 5 years of historical records. With an automated interface, the importation and billing of false alarms could be weekly or monthly to save staff time. Accounts that are on a payment plan can be flagged so that they will not be sent to collections. The alarm billings can be changed from an annual re-set (as is currently in use) to a rolling calendar at any time. ***As a Ca\$hierCentral customer, the electronic interface of financial data from AlarmTrack to your general ledger is accommodated at no additional charge.***

Progressive Solutions® proposes a turnkey solution that provides ease of use, quick access to data and powerful query and reporting capabilities. In addition, we have provided price that includes all the necessary configuration, forms, training and conversion and options that will allow the system to function properly for the City of Culver City.

B. Software Features

AlarmTrack™ NT/ 2000 and Windows® XP

AlarmTrack™ contains many of the popular features that make our business licensing system the highest rated, and was designed for the tracking and processing of Alarms. The system has been designed for reliability and flexibility. Features have been designed as table-driven options to ensure complete flexibility. *AlarmTrack™* was designed with extensive input from data entry clerks and customer service and police representatives--the people who use the system with the greatest frequency. Most day-to-day operations may be handled from a single screen for fast and efficient processing. The System allows for billing or renewals.

- *AlarmTrack™* uses the Microsoft SQL Server database engine. Data entry and modifications are controlled through C++ programs that implement extensive data validation.
- Maintains a complete audit trail of changes, transactions and payments.
- Provisions for invoicing are integrated into the system.
- Ad hoc reporting is available as well as the ability to export data into Excel or any other ODBC compliant application.
- Accounts may be located by searching any fields such as customer name, address or account number or any other custom field that has been set up.
- Our system handles multiple charges and late fees. In fact virtually any method of charging you can dream up, *AlarmTrack™* can accommodate.
- Additional information such as home or work phone numbers, associated parties (landlord and tenant information) are easily maintained and retrieved.
- An extensive note subsystem allows tracking of specific items through customer records.
- 'Linked accounts' allows a parent account to have unlimited associated accounts and the system allows the user to quickly switch between "parent" and "child" accounts.
- 'Linked files' allows the attachment of any kind of file or scanned document to an account.
- **An 8.5" by 11" paper receipt may be printed as payment is tendered.**
- The system supports data import/export of system data to a laptop.

One screen for most data entry functions

Most commonly needed *on-line* data may be entered in the Account Maintenance Screen. Cash receipts, customer notes, associated parties and additional information may be added for new customers by selecting the appropriate tab with no screen changes. This makes learning and navigation within the program very simple. Detailed customer data can be recorded and accessed quickly by the intuitively designed interface.

Report Customization

AlarmTrack™ allows the user complete control over the query generated by a report. All fields can be queried on and then passed to a report with many different sort and display options. The user may select from a choice of predefined report settings or may create and save their own. The user may select the type of report based on a wide variety of data classifications (e.g., reports by address, status, customer number, expiration, etc.) *AlarmTrack*™ also allows the user to preview the report before it is printed. Reports may be exported to Microsoft Excel, Microsoft Access, a comma-delimited file and others. Finally, reports may be e-mailed without leaving *AlarmTrack*™.

Menu & Table Driven

AlarmTrack™ is both menu and table driven. Processes may be selected from the toolbar or main menu using a mouse or keyboard. Right click menus are supported as well as context sensitive and online helps.

Software Documentation

Our documentation is concise and thorough. Documentation updates are generally provided with major software revisions for clients subscribing to annual software support.

"On-line" Data Entry

The software allows *on-line* entry of all new customer data in Customer Account Maintenance. This entry is usually performed while the customer service representative is on the telephone with the requesting customer.

Free Form Notations

AlarmTrack™ includes an extensive note subsystem. These notes may be utilized to make any notations needed for customer service information.

Multiple User Design

AlarmTrack™ was designed as a multi-user system. Each user is given a security level. The system administrator may elect to allow a user access to certain fields and not to others. Field labels may be changed (even into different languages) depending on the user security level. Access to *AlarmTrack*™ may also be granted and revoked at any time or on specific dates.

Audit Trail

All changes to the database are time/date stamped and the user's name and workstation is recorded. In addition, the user's name and workstation appears at the bottom of all data entry screens. Changes to fields can also be automatically archived to notes.

Search Capabilities

Any field may serve as the basis of an account lookup. In addition, when searching for accounts the user may specify the sort order for the results.

Address Validation

The system provides an integrated geobase utility for verifying address formats. In addition, an optional database update is available on CDROM that provides up to date nationwide address and zip plus four validations. This service provides updates every 2 months.

Software Maintenance & Upgrades

No charge is made for software assistance provided: (1) a Software Support Agreement is in effect, and (2) software assistance is not the result of modifications made by parties other than *Progressive Solutions*®. Software enhancements that are part of the regular update process are included in the cost of the Software Maintenance Agreement. Charges for custom system enhancements that the City may specifically request are made pursuant to written proposals and are billed at the rate specified in such proposals.

C. Project Management Team

The project manager for the City will be Glenn Vodhanel. Kevin Harker, Software Development Manager for *AlarmTrack*™, may assist. Steven Le Van and Shawn Cobarrubias may serve as client liaisons and provide Crystal Reports™ customization. Additional personnel may be retained as needed to meet or exceed client objectives.

Glenn R. Vodhanel

Glenn Vodhanel is the founder of the company and continues to assist customers with consulting and software design services. The firm began providing services in 1979 and in the course of providing facility management to municipalities; PSI grew to employ over 20 employees. Today, PSI's primary focus is on municipal software development and support.

In 1981, Mr. Vodhanel earned his BA in business administration with a concentration in accounting. He was first certified with Microsoft during the Lan Manager days and as a result of his efforts *Progressive Solutions*® has earned the title Microsoft™ Certified Solution Provider.

Kevin Harker

Kevin has been designing and programming software enhancements in *Progressive Solutions*® software products for over the past 7 years. He has been responsible for keeping our products on the leading edge of technology and making sure that all our customers benefit from any software enhancements.

Steve Le Van

Steve acts as a client liaison for our customers. In addition, he serves as a valuable member of the migration team by providing his expertise in software setup, training and designing forms using Crystal Reports™.

Shawn Cobarrubias

Shawn acts as a client liaison for our customers. In addition, she serves as a valuable member of the migration team by providing her expertise in designing forms using Crystal Reports™.

D. Implementation Plan and Scope of Services

Installation, on-site training and on-going support during the implementation period are all provided and included in our proposal.

Primary objectives

- Efficient data entry, maintenance and validation.
- Efficient and timely management of permit renewals and tracking of all correspondence.
- The optional ability to accept payments through the Internet.
- Ease of obtaining ad hoc management and operational information.

Implementation steps

1. Discuss how the City is now doing business and what improvements can be made.
2. Obtain copies of current City forms for conversion to Crystal Reports™.
3. Have the City provide us with the current data files so that we can develop a migration matrix to specify where and how data will be migrated. City will provide a contact person familiar with the current False Alarm system in case there are any questions regarding the field definitions and data format. The data files will be provided in a machine readable format and will include a description of the data fields. A test migration and evaluation will be conducted at this time. We will also discuss the fields to be utilized and how they will be configured in the system to best suit the City's needs.
4. Migrate data to *AlarmTrack*™.
5. Have City review custom forms developed by *Progressive Solutions*® and sign off on the basic form design. We will be happy to perform minor form modifications from time to time, although major revisions may incur additional costs.
6. Set up system at customer's site with preliminary data for customer viewing and suggestions.
7. Schedule a go live date.
8. Upon receipt of city's final data, migrate data to *AlarmTrack*™.
9. Provide migrated data and operational training to city staff.
10. Provide additional data tuning if required.
11. Software maintenance and customer support.

Timeline

The number of days required for delivery and installation of the software after execution of the contract and receipt of payment are determined by our receipt of your purchase order.

Implementation of our packaged software can be completed in as few as 14 days after contract execution. An implementation schedule detailing the steps and responsibilities of each party will be provided upon execution of the contract. Data migration assumes that the city provides their data to PSI in personal computer readable format, and that the format will not change between the migrated test data and the live migrated data. Access to the system and data must be made available via internet using the Symantec's PC Anywhere or other similar application at the time of the live implementation.

Training

Training will be provided to end-users managers and administrators of the software. No special training is required for technical personnel other than a familiarization where the data is stored and where the executable and dll files reside on the server.

The training will be conducted in the City's training room if one is available, or at the user's workstations at the choice of the City. All training is hands-on with the most current converted data. Training or end-user workstations can be set up on the first day of training. Instructions for setting up additional workstations will be provided to the City's IS staff.

The training generally takes 2-3 days. Due to the intuitive nature of the software, most users are comfortable with daily operations within 1 or 2 days. After the initial training, questions may arise that can easily be handled through our courteous and prompt phone support that is included in our maintenance agreement. Additional training can be purchased at our standard daily rate of \$1200.

Data conversion procedure

The Migration procedure consists of:

- Matrix definition (to identify customer fields and determine where fields will be transferred)
- 2 data conversions (The first conversion is a test to identify any data issues. The second conversion is done immediately prior to the live date.)

On the first conversion, the City will provide to us their current data via internet or mail in a suitable format. We will convert the data and check it in *AlarmTrack*™ to identify any data issues as mentioned above. The City's current data will also help us to determine how the fields will best be configured and utilized.

The migration procedure does not include any detailed data evaluation or modification unless specified in writing and approved by both parties prior to migration. All customer data must be provided in the same format for each conversion. Any data inconsistency and/or migration rescheduling may result in implementation delay and/or additional charges. Typically, the data addresses will be validated and cleaned up if possible through the address validation software. From our experience, our current system has the capability of storing far more detailed information than the systems that we convert from, so it is anticipated that there will be no significant loss of data during conversion.

Interfaces

Since the system is designed to the ODBC standards, interfaces can be created between other ODBC compliant products. In addition, *AlarmTrack*™ has a built in financial export editor that allows the financial export file to be tailored to virtually any format.

System growth and enhancements

Regular enhancements to the system are made based upon customer requests. All customers benefit from any enhancements made to the software. Updates are available from our website ensuring our customers benefit from the latest changes in technology. Optional public lookup inquiry is available through the Internet. *Progressive Solutions*® can work with the City's web designer in order to configure this service. Other options available include taking payments and applications for Alarm Permits through the Internet as a means of reducing data entry.

Software support

The maintenance fee includes technical support, help with reports, etc. via phone, web, our built in "connect desktop with support" function, and Symantec's PC Anywhere or other internet connection that the City Supports. Also included are periodic software updates downloadable from our website.

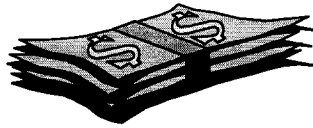
Other services

Progressive Solutions® currently performs a range of information services. All personnel involved in system development have earned computer science degrees from reputable colleges, and/or have proven their ability in past software development projects.

Modification of agreement

Progressive Solutions® will perform strictly to any negotiated agreement. Any modifications to the negotiated agreement must be in writing and signed by the respective authorized representatives.

E. Compensation



AlarmTrack™ Components	
AlarmTrack™ software license (2 concurrent edit users)	\$9,000
Conversion of all convertible records (electronic format)	\$2,500
Turnkey configuration form, letter and database setup	\$1,200
Custom Visioneer CAD SQL interface	\$4,500
Electronic interface to GL via Ca\$hierCentral	Included
Two (2) days onsite training (\$1200/day)	\$2,400
Total Installed AlarmTrack™ Software Cost	\$19,600
Annual software maintenance AlarmTrack™ *	\$2,500
Optional: Web payments Interface using PSI packaged web pages	\$9,500
Optional: SSL certificate good for 2 years including installation	\$500

***Annual maintenance will be pro-rated to July 1st.**

Reasonable Travel and Lodging will be billed at actual cost. (Minimal required for this installation due to our proximity to the City of Culver City).

Setup and License Fee

We propose the above initial one-time fee to establish the various charges, codes and configuration of the *AlarmTrack™* software system. Also included in this price are custom forms based upon our standard templates and letters. We require the Microsoft® SQL Server Client-Server Database for maximum performance and enhanced reporting capabilities. Assuming that a SQL Server box is available, it is expected that no additional hardware will be required unless the City decides to utilize a receipt printer and cash drawer with the alarm permitting and false alarm billing system. If this is desired, the pricing for these 2 items is listed under **H. Options**.

The above fee will include conversion of the city's active and inactive alarm records if the current data can be provided in a standard PC format.

CAD interface

The CAD interface will allow the user to import alarms directly from the CAD system for any selected time period and provide an automated false alarm linking and account creation process.

Compensation – Payment Terms

Invoices will be based on the schedule below:

Upon order execution 50%	\$9,800
30 days from training/implementation (50%)	\$9,800
Software Investment Total	\$19,600

Annual <i>AlarmTrack</i> ™ Maintenance Fee (Including All Software Upgrades)	\$2,500
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This proposal is valid for 90 days from the date of the proposal. Most implementations can be completed within 30 to 60 days from receipt of an executed agreement!

Optional components

AlarmTrack™ is compatible with a variety of optional components to facilitate ease of use. Optional components are listed in **H. Options**.

Concurrent user license

We have proposed a solution that includes incremental pricing for concurrent user licenses. This proposal allows an unlimited number of staff members to be established. The only limitation is that no more than the stated number of users may access the system concurrently (at the same time) **except** for departmental approval and read only users. We have made this proposal in the interest of providing the city with a low cost solution that meets or exceeds the city's needs.

Forms

Progressive Solutions® maintains a supply of blank forms designed specifically for *AlarmTrack*™. Using these forms will ensure printer compatibility. The above custom forms design is quoted using PSI forms. The use of other forms may incur additional cost. If other forms must be used, we strongly recommend that our forms be used as a template.

Zip+4 Validation

Progressive Solutions® offers a CDROM update service for *AlarmTrack*™. The service provides updates every 2 months for current address validation. The most current address data will be provided at the time of installation.

Customization services

AlarmTrack™ is a table driven system designed to adapt to the operation of most customer needs. Should a city desire specific programming modifications to our system, modifications are available on either a fixed price or time and materials basis.

F. Relevant Experience/References

At *Progressive Solutions*® our primary focus has been on providing software and service to municipal government. It is these hands on experience that we bring to your table. We gladly impart the benefits of our experience so that your objectives are met or exceeded.

***Progressive Solutions*® *AlarmTrack*™ Client List**

<u>Client</u>	<u>Contact Person:</u>	<u>Telephone Number:</u>
City of Gardena 1700 W. 162nd Street Gardena, CA 90247	Laura Bartlebaugh Installed: Dec 2004	(310) 217-9518 Business Licensing, False Alarms with CAD interface, Cashiering
City of Glendale 131 N. Isabel St. Glendale, CA 91206	Maria Perez- Hernandez Installed: Nov 2006	(818)548-3989 False Alarm Billing with CAD interface
City of Hawthorne 4455 W. 126 th Street Hawthorne, CA 90250	Natalie Brandon Installed 2001	(310)970-7203 Business & Pet Licensing, False Alarm Billing and Billing, plus Cashiering
City of Menlo Park 701 Laurel Street Menlo Park, CA 94025	Yvonne Gulley Installed: Nov 2005	(650) 330-6317 False Alarm Billing with CAD interface
City of Palmdale 38300 Sierra Hwy Ste 'D' Palmdale Ca, 93550	Kathy Inman Approved: Jul 2006	(661)267-5229 LicenseTrack, False Alarm Billing
City of San Marcos 1 Civic Center Drive San Marcos, CA 92069	Shauna Vuoti Installed: Dec 2005	760-744-1050 x 3101 False Alarm Billing
City of Yonkers 87 Nepperhan Ave Yonkers, NY 10701	Joan Deierlein Installed: Nov 2005	(914)377-6020 AlarmTrack & TowTrack

G. Sample Screens

MemberTrack - Progressive Solutions QuickServe Suite

File View Query Accounts Processing Reports Mapping Internet System

Logout Accounts Receipts Invoices Approvals Query Processing Mapping

Account name Account number Account address

R & A LIQUOR	1793	4345 W IMPERIAL HWY
R & G DISCOUN		
R & M AUTOMO		
R J DAUM CONS		
RADIO SHACK		
RADIO SHACK		
RAINBOW AUTO		
RAINBOW AUTO		
RALLY'S HAMB		
RAMIREZ BEAT		
RAMIREZ HECT		
RAMIREZ OLIV		
RAMIREZ JUAN		
RAMONA SCHO		
RAMP WEST MA		
RANCHO MARKE		
RANDLE MARY		
RAPID GAS INC		
RAPISCAN		
RAVEN JACOB		
RAWLS MAURIC		
RAY VALLENS F		
RECON SPECIAL		
REDDO JERREL		
REDEEMED CHU		
REED HAZEL		
REED, CHERI		
REFLEXION OF		
REGAL FURNITURE MFG. INC.	130	12530 YUKON AVE
RELIN MARY	3291	5306 W 137TH ST
RENEE MICO	2132	13622 CHADRON AVE APT 37
REPLACEMENT COMMUNICATION	3402	3300 W ROSECRANS AVE STE 203
REPUBLIC SERVICE BUREAU INC	1844	3348 W EL SEGUNDO BLVD
RESOURCE COLLECTION, INC., THE	3425	4901 W ROSECRANS AVE

Membership Account Maintenance

File Search Options Help

Name: RAINBOW AUTO TECH

Attention: []

Address: 13738 INGLEWOOD AVE

City: HAWTHORNE ST CA Zip: 90250-6726

Residence: [] Mailing: [] Same Address: [X]

Account # 3600

Currently Pending

Current due \$0.00

Member Attributes | Contacts | Account Notes | Approvals | Additional Fields | Transaction History | Billing Info | Links

Contact Code: EC - Emergency Contact Contact: RAINBOW AUTO TECH Telephone: (312)675-0028 SSN: []

License frequency: A - Annual Start date: 5/ 1/2003 Current expire: 6/30/2003 Subscription Type: APC - Alarm Permit Commercial

The above screen allows access to all account entry and information through tabs and pull down menus. The status of each account is easily determined by the icons to the left of the account names for this query. More tabs can be activated such as the additional fields tab and approvals tab if more information is to be utilized for the accounts.

The above is confidential & the proprietary property of **PROGRESSIVE SOLUTIONS®**!

Financial system

Cash Receipt Maintenance | Invoice Maintenance

Batch: 1 Sequence: 1 Account: 3600 Pending: PN

RAINBOW AUTO TECH

Issuance: Unknown Received Date: 02/17/2004 Sales tax: None

☐ Proration

Batch Receipt Entry Wizard

Charge code: APP - Alarm Application \$25

Units: 1 Amount: 25.00 Year: 2004

Notes:

Payment type: 0 - Cash Amount: 0.00

Payment number: Notes:

Item	Units	Amount	Year	T
Account 3600 - 1 / 1		Unknown		
Starting balance		\$0.00		
Σ Total charges		\$0.00		
Total due		\$0.00		

Buttons: Close, Cancel, Help

The above cash entry screen allows quick charge code selection and payment type entry. Charge notes, payment number and payment notes can be entered for each cash receipt. It also allows movement between incremental accounts, application of last merged and recurring charges, approval warning levels, etc.

The above is confidential & the proprietary property of **PROGRESSIVE SOLUTIONS®**!

Membership Account Maintenance

File Search Options Help

Name: RAINBOW AUTO TECH

Attention:

Address: 13738 INGLEWOOD AVE

City: HAWTHORNE ST: CA Zip: 90250-6726

Residence ☐ Mailing ☐ Same Address ☒

Account # 3600

Currently Pending 1

Current due \$0.00

Member Attributes | **Contacts** | Account Notes | Approvals | Additional Fields | Transaction History | Billing Info | Links

Contact code	Contact	Home phone	Home fax
EC - Emergency Contact	RAINBOW AUTO TECH	(312)675-0028	NA
CO - Copaying Contact	RAINBOW AUTO TECH	(312)675-0028	NA

The contacts are accessed through the contacts tab. An unlimited number of contacts can be established based upon user-defined contact codes. By double clicking on a contact, the contact details will appear where additional information can be entered.

The above is confidential & the proprietary property of **PROGRESSIVE SOLUTIONS®**!

Membership Account Maintenance

File Search Options Help

Name: RAINBOW AUTO TECH

Attention:

Address: 13738 INGLEWOOD AVE

City: HAWTHORNE ST CA Zip: 90250-6726

Residence ☒ Mailing ☐ Same Address ☒

Account #: 3600

Currently Pending: 1

Current due: \$0.00

Member Attributes | Contacts | Account Notes | Approvals | Additional Fields | Transaction History | Billing Info | Links

Action	Transaction Date	Amount Received	Amount Charged	Expiration
Cash Receipt	12/10/2003	12.50	0.00	NA
Cash Receipt	11/25/2003	107.50	120.00	NA
Delinquency notice sent	09/10/2003	NA	NA	06/30/2003
Delinquency notice sent	08/07/2003	NA	NA	06/30/2003
Renewal notice sent	06/03/2003	NA	NA	06/30/2003
Subscription Issued	05/05/2003	NA	NA	06/30/2003
Cash Receipt	05/01/2003	87.50	87.50	NA

Transaction History lists all notices, licenses, cash receipts, renewals, delinquents, etc. that have occurred. Licenses, renewals, etc. can be reprinted by double clicking on the description. By double clicking on a cash receipt, the complete detail can be viewed (see below).

The above is confidential & the proprietary property of **PROGRESSIVE SOLUTIONS®**!

Transaction properties

Printing

Account 3600 Merge user RBLACK
 Transaction date 11/25/2003 Payments \$107.50
 Post date 11/25/2003 Charges \$120.00
 Merge date 11/25/2003 Account pending
 Register id 14632 Balance forward \$0.00

Payment type	Payment num...	Payment note	Payment amount
1 - Check	na	na	107.50

Charge code	Financial code	Units	Charge amount	Year	Note
Permit - Permit Fee	ALARMS - A...	1	50.00	2003	na
REN - Renewal Fee	ALARMS - A...	1	20.00	2003	na
PD100 - Penalty Due 10...	ALARMS - A...	1	50.00	2003	100% PENALTY
OP/UP - Overpayment/...	Deposits - Lia...	0	-12.50		Overpayment/U...

Detailed information for each cash receipt can be viewed by double clicking the receipt.

Business License Account Maintenance*

File Search Options

Name: BOEING COMPANY, THE
 Attention: MAIL SLOT 1F09
 Address: 222 N SEPULVEDA BLVD # 300
 City: EL SEGUNDO ST: CA Zip: 90245-4341

Account # 17638
 Currently Licensed
 Current due \$0.00

Business
 Mailing
 Same Address

Account Notes | Approvals | Additional Fields | Transaction History | Billing Info | Linked Accounts | Linked Files

Code	Description	Archived
APP	Account Application	NO
CE	Code Enforcement letter	NO

Linked files allows the attaching of any file or scanned document to the account. Documents can be instantly brought up on the screen by double clicking on the selection.

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H. Options

• License Paper	
1 box (6000)	\$510
2 to 3 boxes	\$408/box
4 to 7/boxes	\$326.40/box
8 & above	\$261.12/box
• Renewal & Delinquent Paper	
1 box (2200)	\$255
2 to 3 boxes	\$204/box
4 to 7/boxes	\$162/box
8 & above	\$132/box
• CASS Certification (Allows validation & discounts)	
<5,000 records	\$1,080/yr
• Register Components	
Star Micronics Receipt Printer/Document Validator	\$795
Electronic cash drawer	\$325
• Register add-ons	
Customer LCD Display	\$189
Extra cash tray(extra)	\$47
Cash drawer lid(with lock & key)	\$38
Thermal receipt paper (50/box)	\$2.50/roll
Compatible Ribbons (6/box)(Minimum order of 1 dozen)	\$3.50/ribbon
• Fingerprint Recognition	
Fingerprint recognition devices with driver (each)	\$199
Fingerprint recognition driver alone	\$50
• Integrated Software	
Seagate Crystal Reports Professional Upgrade	\$199
Seagate Crystal Reports Standard Upgrade	\$79
• Bar code Components	
Bar Code Wand Reader	\$299
Bar Code Scanner (CCD:0"-3")	\$399
Bar Code Scanner (Laser:0"-12")	\$799
Bar Code fonts (Also includes Postnet)	\$225
• Credit Card Components (Select One)	
Credit Card Connector (each Register) or site license	\$99
Credit Card Connector (Site License)	\$999
• Payment Processing Components (Select One)	
Mag Stripe/Credit Card Reader	\$199
Check Reader	\$335
Check & Mag Stripe Reader	\$449
Check, Mag Stripe & Bar Code Reader	\$499