

# Akido Connect Technology Proposal for Culver City DRAFT



Akido will be supporting Culver City ("City") staff in addressing problems related to homelessness by deploying and supporting the Akido Connect technology to provide first responders and human services staff with information that helps improve care of individuals experiencing homelessness.

We will be:

- Working with key stakeholders to identify technology specifications (data specifications, device specifications, and network specifications).
- Performing system integration with existing City systems to populate the mobile application with City data (as dictated by the data specifications and other City requirements).
- Performing technology deployment, training, and providing technical support (for IT stakeholders) as well as product support (for end users).

## Pricing

| Item                                       | Description                                                                                                                                                                                                                                                                                                                     | Quantity | Unit Cost per year | Years | Total    |
|--------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|-------|----------|
| Licenses                                   |                                                                                                                                                                                                                                                                                                                                 |          |                    |       |          |
| Akido Connect Technology License, 30 seats | Functionality to enable:<br>- Querying based on name, alias, and other identifying attributes<br>- Automatic notifications of first responder events<br>- Secure communication channel for client-specific messaging<br>- Displaying data and documents related to each individual, such as booking photos and stay away orders | 30       | \$620              | 2     | \$37,200 |
| System Integration Activation Fee          | Perform system integration according to specifications (TBD), including integration with City ePCR, PD RMS, HMIS<br>Perform network configuration requirements (e.g. VPN)                                                                                                                                                       | 2        | \$7,000 one time   | 1     | \$14,000 |
| System Integration Annual Fee              | Akido will perform regular maintenance and monitoring to ensure data quality and rapid response to any abnormalities in the integration pipeline.                                                                                                                                                                               | 2        | \$3,500            | 2     | \$14,000 |
| Contingencies                              | Additional usage (e.g. additional data collection forms & users) based on needs of Mobile Crisis Response Team.                                                                                                                                                                                                                 | 1        | \$10,000           | 2     | \$20,000 |
| Total                                      |                                                                                                                                                                                                                                                                                                                                 |          |                    |       | \$85,200 |

# Timeline

## Phase 1: Discovery (February 7th 2022 - April 4th 2022)

- Identify technology specifications (data collection specifications, data sharing specifications, device specifications, and network specifications).
- Interview and and conduct observations with key personnel including Mobile Crisis Response Team

## Phase 2: Data Integration and Solution Configuration (March 7th 2022 - June 6th 2022)

- Identify data governance rules (user permissions, user types)
- Perform system integration with existing City systems to populate the Connect with City data (as identified during Discovery).

## Phase 3: Go-Live (June 7th 2022)

- Train staff and key personnel on Connect
- Provide and maintain customer support