City of Culver City, California Agenda Item Report

Meeting Date: 07/27/15	Item Number: C-5	
CITY COUNCIL AGENDA ITEM: Approval of a Professional Services Agreement with Motorola for Monitoring and Repair of the City's Two-way Radio System's Infrastructure and Dispatch Systems in an Amount Not-to-Exceed \$45,040.92.		
Contact Person/Dept.: Michael Bowden/Fire	Phone Number: (310) 253-5910	
Fiscal Impact: Yes [x] No []	General Fund: Yes [x] No []	
Public Hearing: [] Action I	tem: [] Attachments: []	
Commission Action Required: Yes [] No [X] Date:		
Public Notification (E-Mail) Meetings and Agendas – City Council (07/22/15)		
Department Approval:	City Attorney Approval:	
David White (07/16/15)	Carol A. Schwab (by H. Baker) (07/22/15)	
Chief Financial Officer Approval:	City Manager Approval:	
Jeff Muir (07/22/15)	John M. Nachbar (07/22/15)	

RECOMMENDATION:

Staff recommends the City Council approve a Professional Services Agreement with Motorola, through its Commercial, Government, and Industrial Solutions Sector, for maintenance, support, and other related services for the City's two-way radio and Police/Fire Dispatch systems, for the period of August 1, 2015 – July 31, 2016, in an amount not to exceed \$45,040.92.

BACKGROUND:

During the past seven years the City's two-way radio system has been monitored by Culver City Radio Technicians and Motorola at their off site location. The system has been maintained through a service contract with Motorola through a service repair contractor. Without this professional service agreement in place, the City would be forced to pay for expensive replacement parts and outside technicians to service components of the system that are beyond our Technicians' expertise. In addition, the Interagency Communications Interoperability System (System) upgrade to the system has added another level of technology and complexity to the radio system. These factors contribute to the need for a professional service agreement.

DISCUSSION:

Motorola is the sole source vendor for these services. The City's two-way radio and dispatch systems are Motorola products. The proposed Professional Services Agreement is the standard contract used by System member cities. The Professional Services Agreement has five (5) major components:

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- 1. *Monitoring Service*: Motorola remotely monitors the status of our radio system.
- 2. **Dispatch Service**: The monitoring service contacts designated personnel, including the service and repair contractor, when a system problem is detected.
- On Site Infrastructure Response Service: In the event of a system problem, a contract service and repair company is dispatched by Motorola to respond to Culver City.
- 4. *Infrastructure Repair with Advanced Replacement Service*: Technicians will diagnose and repair system problems. If a part needs to be sent to Motorola for repair, a replacement will be sent back to the City prior to Motorola receiving the broken piece.
- 5. **System Survey and Analysis:** Annual system "check-up." Having a Motorola Professional Services Agreement for our radio and dispatch system will assure that systems, in the event of a failure, will be repaired quickly and be up and running in a timely, cost effective manner.

FISCAL ANALYSIS:

Fiscal Year	Cost
2015/16	\$45,040.92

Funds were included and approved in the City Council Adopted Budget for Fiscal Year 2015/2016 (Fire Department Account 10145700.619800-Other Contractual Services) to cover the expense of this proposed Professional Services Agreement.

MOTION:

That the City Council:

- Approve a Professional Services Agreement with Motorola, through its Commercial, Government, and Industrial Solutions Sector, for Maintenance, Support, and/or other Services for the City's two-way Radio and Police/Fire Dispatch systems, for a one year period, August 1, 2015 – July 31, 2016, in an amount not to exceed \$45,040.92; and,
- 2. Authorize the City Attorney to review/prepare the necessary documents; and,
- 3. Authorize the City Manager to execute such documents on behalf of the City.