

Insane Impact Limited Lifetime Warranty

All Insane Impact products are warranted to the original purchaser to be free of defects in products from date of purchase at the original installation location as follows. The purchase of Insane Impact product constitutes the Customer's acceptance of all warranty terms and conditions as listed in this limited warranty statement.

| Product | Warranty Period | Coverage |
|---|--|---|
| LED Panels (DioPlex-HO, D, CG Models) | 11-Years / 100,000 Hours* (whichever comes first) | Manufacturing Defects, Components, Pixel/IC Chip Failure (Parts Only) |
| Service Labor | 5-Years (1,825 Days) | Manufacturing Defects, Internal Component Replacement, Diagnostic (Non-Maintenance) |
| Video Processors (NovaStar) | N/A | As warranted by NovaStar |
| Rigging Hardware/GSR | 1-Year | Manufacturing Defects (Parts Only) |
| Cables & Accessories | 30-Days | Manufacturing Defects (Parts Only) |

*Hours based on constant $\leq 60\%$ brightness.

During this period, Insane Impact will, at its discretion, repair or replace the defective component of a unit or replace it with a new or rebuilt one of equal model and product classification. Insane Impact will bear labor and shipping costs for all repairs completed by its authorized service personnel subject to exclusions within the stated warranty terms above. This warranty is not a maintenance contract. Registration is required to receive the terms of this warranty within 30 days of installation.

The warranty does NOT cover:

- Damage due to abuse, misuse, or accident.
- Improper installation workmanship by user or 3rd parties.
- Products used or installed in conditions or environments exceeding specified application type.
- Customer supplied power, data, or rigging.
- Units on which the product or its sticker has been removed or altered.
- Units that have been serviced or tampered by user or other unauthorized personnel.
- Labor for module or component installation replaced by user or integration personnel.
- Damage from exposure to extreme environmental/atmospheric conditions including but not limited to severe weather, natural disaster, salinity or pressure or other conditions which exceed the product's ingress protection rating.
- Failure to perform periodic maintenance of the product as specified by Insane Impact or its manufacturer.
- 3rd Party Installation, Hardware or Auxiliary Equipment
- Color and/or brightness consistency without compromising basic product functionality.

All implied warranties, including warranties on merchantability and fitness, are limited in time to the length of this warranty. The terms of this warranty are applicable to the original purchasing end-user and products installed at their original location. Any warranted products relocated from the original installation point shall be subject to review, on-site inspection and approval by Insane Impact to maintain the validity of this warranty

subject to local state laws. Marine/coastal and/or extreme outdoor environment installation and/or use must be pre-approved by Insane Impact's manufacturer, and a special corrosion-resistant coating and sealing process (available at an additional cost) is required to be applied to the fixture before installation and/or use. Such installation and/or use without Insane Impact's preapproval may void this warranty. Insane Impact & its manufacturer's liability is strictly limited to the repair and/or replacement of its product or component. Insane Impact shall in no way be held liable for incidental or consequential damages resulting from the use of their product or its software, including, without limitation, damages from loss of business profits, downtime costs, business interruption, loss of business information or other pecuniary loss. Insane Impact will ship repaired and/or replacement components best way at its sole discretion, purchaser is responsible for any expedited shipping costs.

RMA Procedures

To obtain an RMA, please contact support@insaneimpact.com or your designated representative with a written description of the problem you are experiencing to obtain an RMA number. Upon receiving an RMA number, the product/component must be packaged in original packaging or other suitable packaging that provides ample protection from ground/air shipping and provide your representative with packaging dimensions to receive an RMA shipping label. Include a brief description of the problem being experienced for the affected part/component being returned. The product/component must be returned in original, unaltered condition without accessories unless otherwise instructed to do so. Products returned for warranty service, which are received damaged due to inadequate and/or improper packaging and/or due to damage caused by shipping carrier may incur additional repair charges before warranty service begins and/or may void this warranty. Any products returned without a valid RMA will be refused and returned at the customer's expense. Failure to follow these RMA procedures may result in denial of warranty service or additional material/labor costs billable to the customer.

Non-Warranty Service

If it is determined that the product does not meet the terms of our warranty, you will be billed for labor and materials, as well as applicable shipping, insurance and travel costs. Appropriate shipping charges will be applied. Payment in advance of repair is required by credit card. Insane Impact will contact you and inform you of the cost of the repair before any work is completed.

Registration Information:

Original Purchaser: _____

Installing Dealer: _____

Email: _____ Phone: _____

Installation Address _____

City: _____ State: _____ ZIP: _____

Date of Installation Completion (mm/dd/yyyy): _____

Product: _____ Batch/Serial #: _____

Screen Configuration: _____

Estimated Monthly Usage (Hours): _____

Signature of Acknowledgement:

_____ Date: _____

Dose Steelworks, Inc.

Limited Warranty

Dose Steelworks, Inc. 104 W Main, Bouton, IA 50039 (Warrantor) warrants to the ORIGINAL CONSUMER PURCHASER (PURCHASER) for a period of FIVE (5) YEARS from the date of purchase by PURCHASER (WARRANTY PERIOD) on STEEL TRAILER FRAMES, that its TRAILER (the PRODUCT) shall be free of DEFECTS in materials and workmanship of the FRAME attributable to Warrantor. This includes all Max trailer series.

Excluded from the five (5) year FRAME Warranty are most components to include electrical, hydraulic, sealant, and paint, which are warranted from the date of purchase by the Original Purchaser as follows: paint, for a ONE (1) YEAR period; trailer wiring for a SIX MONTH period; hydraulic hoses and components for a SIX MONTH period

Warrantor is not responsible for claims relating to the following: (1) overloading to exceed GVWR, (2) trailer rental; (3) defacing: scratches, dents, chips, tears, and defacing on any surface not caused by Warrantor; (4) routine maintenance; (5) damage from unauthorized repairs, abuse, misuse or neglect; (6) damage caused from improper hitch ball or tow vehicle hook up; (7) vibration, water damage, freezing breakage, or other damage to the contents of any trailer, regardless of cause; Dose Steelworks, Inc. reserves the right for final determination whether or not the product has been abused or misused by the Purchaser.

WARRANTOR'S OBLIGATION-HOW TO GET WARRANTY SERVICE

Warrantor shall elect to remedy defects in materials and workmanship caused by Warrantor by repair, replacement or refund, if replacement or repair is not possible. All defective products shall be delivered to Warrantor's address listed above unless prior written approval is obtained from Warrantor. Warrantor may, as its option, select another qualified location for the repair to be completed. Warrantor will not be obligated, in any way, to pay for any repairs made without its specific approval. All costs incurred in shipping or delivering the products for warranty service shall be borne by the Purchaser. Warrantor shall remedy defects within a reasonable time, not to exceed sixty (60) days after delivery by Purchaser.

PURCHASER'S OBLIGATIONS

Purchaser must complete and return to Warrantor the attached Warranty Card within fifteen (15) days of purchase to obtain warranty service. Purchaser must notify the Warrantor, at the above address, of any defects within fifteen (15) days after it is, or should have been discovered. Purchaser must pay all services, towing and transportation charges incurred to obtain warranty service.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES

THE ORIGINAL PURCHASER OF WARRANTOR'S PRODUCT AND ANY PERSON TO WHOM THE PRODUCT IS TRANSFERRED, AND ANY PERSON WHO IS AN INTENDED USER OR BENEFICIARY OF THE PRODUCT SHALL NOT BE ENTITLED TO RECOVER FROM WARRANTOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE PRODUCT. EXCLUDED DAMAGES INCLUDE LOSS OF USE OF TRAILER, DAMAGE TO CONTENTS OF TRAILER, LOSS OF REVENUES OR ANY OTHER COMMERCIAL LOSSES, SUBSEQUENT USE OF RENTAL EQUIPMENT, LOSS OF TIME AND INCONVENIENCE.

over

[illegible]

Date of Manufacture _____

Model_____

Purchase Date _____

Customer's
Name

Dealer's
Name

Address

Address

I have read and understand the above warranty.

Customer's Signature: _____

Date: _____

WARRANTOR EXPRESSLY LIMITS THE DURATION OF ALL IMPLIED WARRANTIES OF MERCHANTABILITY, ALL IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND OTHER IMPLIED WARRANTIES TO THE WARRANTY PERIOD OF FIVE (5) YEARS. THE WARRANTOR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND ALL IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AFTER EXPIRATION OF THE WARRANTY PERIOD. There is no warranty made by Warrantor beyond that contained in this Warranty. No person has authority to enlarge, amend or modify this Warranty.

Warrantor reserves the right to change the design of its products from time to time without notice and with no obligation to make corresponding changes in its products previously manufactured.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE. No action to enforce this Warranty shall be commenced later than six (6) months after the discovery of any defect or after expiration of the Warranty Period.

You may mail, or email this form to Dose Steelworks, Inc. directly.

Phone: 515.422.8768

Email:info@dosesteel.com

[illegible]

Date of Manufacture

Model

Purchase Date

Detach this portion and retain for your records

Place
Stamp
Here

Dose Steelworks, Inc.

104 W Main
Bouton, IA 50039



GENERATOR WARRANTY POLICY

Limited Warranty on PowerTech Brand Generators

Mobile Power Generators LLC dba Power Technology Southeast herein referred to as PowerTech warrants to you, the original end user, that each product of our manufacture is free from defects in materials and workmanship for the items and periods set forth below, and that each generator will deliver its rated output, at standard temperature and pressure, as indicated on The PowerTech brand nameplate, if properly installed, serviced, and operated under normal conditions in accordance with PowerTech's operating instructions.

THE WARRANTY COVERAGE TERMS:

- 3 years from generator date of manufacture, 2 years from date of purchase or 3,000 hours of operation, whichever comes first;
- Parts, labor, including diagnostic labor, removal, and reinstallation are covered for the first 12 months from the date of purchase or 1,000 hours, whichever comes first.
- Engines used in the manufacture of PowerTech products are warranted solely by the engine manufacturer. In the case of repairs pertaining to the engine only, you must use an authorized dealer or distributor of that make of engine, to be covered under their warranty.
- Replacement Parts are warranted by the Parts manufacturer excluding the following: voltage regulators, fuses, controllers, capacitors, brushes, and switches which have no warranty. No labor charges paid on installation of replacement parts.
- Operation hours shown on the generator-mounted hour meter/controller shall be conclusive for the determination of number of hours referenced in this warranty, absent fraud, tempering or manifest error.

WHAT POWERTECH WILL DO?

PowerTech will at its option, repair or replace any part covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term of this warranty.

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WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE:

In order to obtain warranty repairs:

- PowerTech must be notified, by telephone or e-mail, within five (5) business days of any product failure. Please provide the generators serial number and the operation hours shown on the generator mounted hour meter/controller;
- Deliver the product to an authorized PowerTech service dealer;
- Service dealer must obtain written authorization and an repair authorization number from PowerTech prior to any repair being performed;
- Failure to obtain authorization prior to the repair being performed will result in the claim being denied by PowerTech;

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THIS WARRANTY DOES NOT COVER THE FOLLOWING:

1. Normal wear items, including but not limited to: turbo-chargers, fuel injector (s), starter, alternator, and electronic components, as well as normal engine and/or generator end and/or generator end bearings;
2. Travel time and fuel or other transportation charges to and from the repair facility and travel time and fuel or other transportation charges for mobile service;
3. Defects, malfunctions or failure resulting from improper installation , improper servicing, lack of performance of scheduled or required maintenance service;
4. accidents, abuse, misuse, and improper storage
5. Products which have been subjected to alteration, modification, neglect or unauthorized repairs;
6. Troubleshooting, routine service, tune-ups, replacement of filters, belts, coolant, lubricants, hoses, clamps, exhaust system components, fuel system components, gaskets and/or seals;
7. Electrical items damaged by welding or jump-starting;
8. Installation of inverters and automatic transfer switches;
9. Damage caused by water ingestion or electrolysis;
10. Damage caused by ingestion of substances other than clean filtered air, fuel, or intake water, or use of contaminated oils, coolants or additives;
11. Damage caused by faulty repairs performed by a repair facility or third party (including the purchaser) not authorized in writing by Power Tech;
12. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations;
13. Original installation charges and startup costs;

14. Removal and re-installation charges of more than 1-hour labor for outside units, 2-hours for compartment mounted units, and 3-hours for below deck marine units. Customer is responsible for equipment used for removal/reinstallation of generator (cranes, hoists, lifts, etc.) and for additional labor/charges due to difficult access, removal or installation;
15. Starting batteries and labor or charges related to battery service;
16. Loss of revenue or the rental of equipment due to down time;
17. Generator repairs made within the warranty period by other than an authorized PowerTech service dealer;
18. Damage caused by negligent maintenance such as but not limited to: Failure to use the specified type and quantity of lubricating oil, cooling air flow, and proper coolant mixture and level. Failure to provide adequate air intake and/or maintenance of the air intake system. Failure to provide scheduled maintenance as prescribed in supplied manuals.
19. Engine fluids such as fuel, oil or coolant/antifreeze.
20. Shop supplies such as adhesives, cleaning agents, rags, paint, or other miscellaneous supplies;
21. Use of other than factory supplied or approved repair parts or procedures. Replacement of a failed PowerTech component with a non-PowerTech component voids the PowerTech warranty on that component and any and all failures related to that component;
22. Fuel injection pumps repaired by anyone other than the engine manufacturer's authorized dealer of that engine;
23. Generator sets used in non-commercial, retail rental applications;
24. Cleaning, service, or repair of generator sets that have not been kept free of dirt, debris, or other items that prevent the unit from being able to operate properly;
25. Any failure, including loss of excitation, due to prolonged storage;
26. Any damage attributed to low battery monitoring or automatic generator starting systems;
27. Optional accessories are warranted solely by the manufacturer of that item including but not limited to the following item: block heaters, oil pan heaters, electric cooling fans, air-bag isolators, compartment heaters, fuel tanks, trailers, battery chargers, battery monitors;
28. Any failure due to Wi-Fi, GPS, GSM, or connectivity;
29. Charges for any overtime, holiday or emergency labor you request.
30. Failures caused by any external cause or act of God, including without limitation, accident, theft, vandalism, collision, riot, acts of terrorism or sabotage, fire, freezing, lightning, earthquake, animals or insects, windstorm, hail, water or flood, tornado or hurricane.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS OF ANY PRODUCT FOR A PARTICULAR PURPOSE. POWER TECH'S ONLY LIABILITY SHALL BE THE

REPAIR OR REPLACEMENT OF PARTS AS STATED ABOVE. IN NO EVENT SHALL POWER TECH BE RESPONSIBLE FOR ANY LOSSES OR DAMAGES THAT ARE INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL, EXEMPLARY OR FOR ECONOMIC LOSS, LOSS OF REVENUES, LOSS OF PROFITS, OR LOSS OF BUSINESS OPPORTUNITY, REGARDLESS OF WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY, BREACH OF WARRANTIES, FAILURE OF ESSENTIAL PURPOSE OR OTHERWISE, OR IS A DIRECT RESULT OF POWER TECH'S OWN ACTIONS OR INACTIONS.

TO OBTAIN WARRANTY SERVICE: For your nearest PowerTech authorized service dealer: Visit us at www.powertechgenerators.com. Call us toll free at 800-760-0027 or write us at:

PowerTech Generators

Attn: Warranty Department

State Road 44

Leesburg, FL 34748 USA

GENERAL CONDITIONS:

This Warranty is the sole property of the original owner/purchaser/user of the vehicle in which the PowerTech brand generator is properly installed.

A transfer of ownership of the generator in question shall terminate and void this Warranty.



Electronics Limited Liability Warranty

1. The Manufacturer guarantees that products, which are used under normal circumstances and according to instructions of use and the applicable legislation, will function properly and are manufactured of defect-free materials.
2. The warranty period for all electronics will be a manufacturer's warranty or otherwise stated in this document unless otherwise limited or agreed upon for a specific product or a product batch. The warranty period starts from the day the end user receives the product.
3. When receiving the delivery those preceding the end user in the supply chain as well as the end user are to carefully inspect that the shipment is according to the packing list and technical documentation and that no visible damages occur. Insane Impact, LLC is to be informed of any deviations immediately.
4. The warranty liability covers the repair or replacement of the defected product, including freights, forwarding and other direct costs linked with delivery of the repaired or replaced product under warranty.
5. The warranty repair shall be made by Insane Impact, LLC or Insane Impact, LLC's authorized representatives, who, when needed, shall replace the defected product in whole or in part with new product. The precondition of the liability to carry out a repair under the warranty, if Insane Impact, LLC so demands, is that the defected product or the defected part of the product is returned to Insane Impact, LLC or a third party nominated by Insane Impact, LLC.
6. The warranty is limited as follows:
 - A. The warranty liability does not cover dismantling costs of the defected product nor assembly of the repaired or the replacing product and does not cover indirect costs or losses resulting from example dismantling or reassembling equipment other than the defected product.
 - B. Insane Impact, LLC's liability does not cover damages or defects which could have been detected in the inspections specified in paragraph 3 above, or consequences of such matters.
 - C. Insane Impact, LLC has fulfilled its obligations according to warranty in respect with the defected product when Insane Impact, LLC has delivered a new product as replacement or returned the duly repaired product.
 - D. After the termination of the warranty period Insane Impact, LLC shall be liable for only such defects and deficiencies, which are due to the Insane Impact, LLC's gross negligence or intent.

- E. Insane Impact, LLC's contracting party is to limit its own warranty liability accordingly in its own terms of sale.
- F. Insane Impact, LLC's warranty is limited up to the listed terms, scope and availability of each individual Manufacturer in regards to its specific product and warranty.

Insane Impact, LLC Product Liability

1. Insane Impact, LLC shall not be liable for damages to products and damages to third parties equipment, staff, and products caused by products according to current product liability laws and these conditions. Both parties shall have sufficient product liability insurance.
2. Insane Impact, LLC shall not be liable for indirect losses and pure financial losses, lost profit or other consequential economic losses.
3. Insane Impact, LLC shall not be liable for damages caused by negligence of his contracting party or a third party and not for damages caused by the use of the product for other purposes than it is intended to.
4. Insane Impact, LLC shall not be liable for damages caused by raw materials, designs of work methods instructed by the purchaser.

Insane Impact, LLC Spare Parts Allotment

| | 106 | 106 DS | 127 | 169 | 1710 | 2313 BP | 2313 GN |
|------------------------|----------------|----------------|------------|----------------|-------------|----------------|----------------|
| Modules | 1 Left 1 Right | 3 Left 3 Right | 3 | 3 Left 3 Right | 5 | 5 Left 5 Right | 11 |
| Hubs | 2 | 2 | 2 | 2 | 2 | 2 | 4 |
| Receiving Cards | 2 | 2 | 2 | 2 | 2 | 2 | 4 |
| Power Supplies | 2 | 2 | 2 | 2 | 2 | 2 | 4 |
| Cables | 1 | 1 | 1 | 1 | 2 | 2 | 3 |